

# Quick Start Guide IBM Content Collector

Read this before installing the product.



## 1 Step 1: Product overview

IBM® Content Collector is an archiving solution designed for Lotus® Domino® servers with Lotus Notes® clients, and Microsoft® Exchange Server with Microsoft Outlook clients. It also supports the archiving of files from Windows® file systems. IBM Content Collector includes, among many others, the following functions and features:

- Archiving of e-mails and files to a central repository
- Restoring of archived e-mails
- Searches for archived e-mails
- Support for Domino Web Access and Outlook Web Access

## 2 Step 2: Installation prerequisites



Check the installation prerequisites before you install IBM Content Collector:

<http://www.ibm.com/support/docview.wss?rs=3613&uid=swg27012904>

**Important:** A database management system is required to store the IBM Content Collector configuration. It is recommended that you use the same database management system that you used for your target repository. As an alternative, you can use IBM DB2® Workstation Edition, which has been included in the installation package free of extra charge.

Before you begin installing IBM Content Collector Server:

1. Ensure that you have set up and configured your Content Manager 8 or FileNet® P8 target repository:
  - a. Enable searching in a Content Manager 8 repository by installing the following component on the Content Manager Library Server:
    - 1) Download and extract the IBM Content Collector installation package or insert the product DVD.
    - 2) In the Windows Explorer, change to the directory that you extracted the installation package to or change to the DVD drive.
    - 3) To enable search:
      - For Windows: double-click the \CM8Text\WIN\install.exe file
      - For AIX®: double-click the \CM8Text\AIX\install.bin file
      - For Solaris: double-click the \CM8Text\Solaris\install.bin file
  - b. Enable searching in a FileNet P8 object store. Refer to the topic *Enabling an IBM FileNet P8 object store for search* in the product documentation at <http://publib.boulder.ibm.com/infocenter/email/v2r1m0/> for details.
2. Ensure that the following is installed on the dedicated IBM Content Collector server:
  - a. Dependent on your target repository platform:
    - For Content Manager 8: Information Integrator for Content (II4C) Content Manager 8 Connector
    - For FileNet P8: FileNet Enterprise Manager and Content Engine Java™ API
  - b. The following e-mail system libraries:
    - For Lotus Domino e-mail system: Domino Server. Do not configure or start Domino Server, only the libraries are used.
    - For Microsoft Exchange e-mail system: Microsoft Outlook.
      - 1) Start Outlook and check the mail connection to the mail server using the administrative Exchange credentials that you plan to use for IBM Content Collector Exchange e-mail connector to access your Exchange environment and archive e-mails.
      - 2) Stop Outlook before continuing the installation. Outlook must not be running during the IBM Content Collector installation.

### 3 Step 3: Getting started



To install the IBM Content Collector server and client components, perform the following steps:

1. In the Windows Explorer, change to the directory that you extracted the installation package to or change to the DVD drive.
2. Install IBM Content Collector Server by double-clicking the install.exe file.

**Important:** Start the Initial Configuration Wizard as the last step after the IBM Content Collector Server installation, and then go to the Quickstart application when the Configuration Manager is started. The Quickstart application describes different mailbox management templates that contain ready-to-use configurations that you are encouraged to use as a starting point.

3. Ensure that the Content Collector services on the Content Collector server are not run using the default SYSTEM account. These services must run on a user account that has administrative privileges to the Content Collector server. If Microsoft Exchange is used as the mail system, the user account for the Content Collector services must be the administrative Exchange user ID used to access Exchange.
4. If required, install IBM Content Collector Outlook Extension on the e-mail client systems by double-clicking the \OutlookExt\install.exe file.
5. If required, install IBM Content Collector Outlook Web Access support on the Outlook Web Access server by double-clicking the \OWA\install.exe file
6. If required, install IBM Content Collector legacy support by double-clicking the \Legacy\install.exe file.

The installation process installs the product information center containing the entire product documentation if it is selected to be installed.

### 4 Step 4: Accessing the documentation

If you want to read the product documentation before installing the product, you can view it on the Web at <http://publib.boulder.ibm.com/infocenter/email/v2r1m0/>.

To start the installed version of the information center from a Microsoft Windows system, click **Start** → **All Programs** → **IBM Content Collector** → **Start Information Center**.

Alternatively, you can start the information center by following these steps:

1. From a Windows Command Prompt, change to the following directory:

```
<installHome>/IEHS
```

where <installHome> is the IBM Content Collector installation directory. The default directory is: C:\Program Files\IBM\ContentCollector

2. By default the information center uses the port 8888. To use a different port, open the file help\_start.bat file in an editor and replace the value of the -port <port> parameter with the number of the port that you want to use.
3. Enter the following command:

```
help_start.bat
```

4. To close the information center, close the browser window or tab window displaying it.

5. To stop the information center Web service, enter the following command from the <installHome>/IEHS directory:

```
help_end.bat
```

When you start the information center, wait a short moment until the information center window opens.

If a translated version of the information center exists in your language, it is automatically displayed in this language provided that your Web browser uses the correct language settings.

